

Dear FCC Commissioners & Staff:

I oppose the reconsideration of the rules that require telephone companies to provide ISPs access to the public switched phone network. Limited competition between major companies is almost like having no competition whatsoever. Having a wide selection of ISPs to choose from allows consumers to have the choice of switching when the ISP they have no longer provides the quality of service they want. In more rural areas there is not a large choice either, usually the local phone company and an alternate small ISP. I have relatives that live in one of those areas. The local phone company has no concern for their customers and their connections are unreliable and often very slow. Since they switched to a small local ISP their connections are fairly stable and they get more speed out of their connection. By changing these rules you would place them back under the phone company and reduce their internet connection to unreliable. How is this good for anyone but major companies that can ignore users who have no other choice but that company. Service quality goes down, and there is no incentive for these companies to improve since their customer base is locked into them or nothing. How this would be good I cannot imagine.

Please don't take away our ability to choose, I don't want to go back to a monopoly. Particularly since their phone service is overpriced and their service is horrid.

Sincerely,

Tim Hayes
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